A Microsoft Teams ~~Case Study~~: Implementing a Collaborative Tool for Reference & Instruction

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Presentation Outline

- Overview
- Using Teams for Nursing Reference and Instruction
- Student Engagement
- Goal Wrap-Up and Future Plans

Changes

- February – Submitted presentation

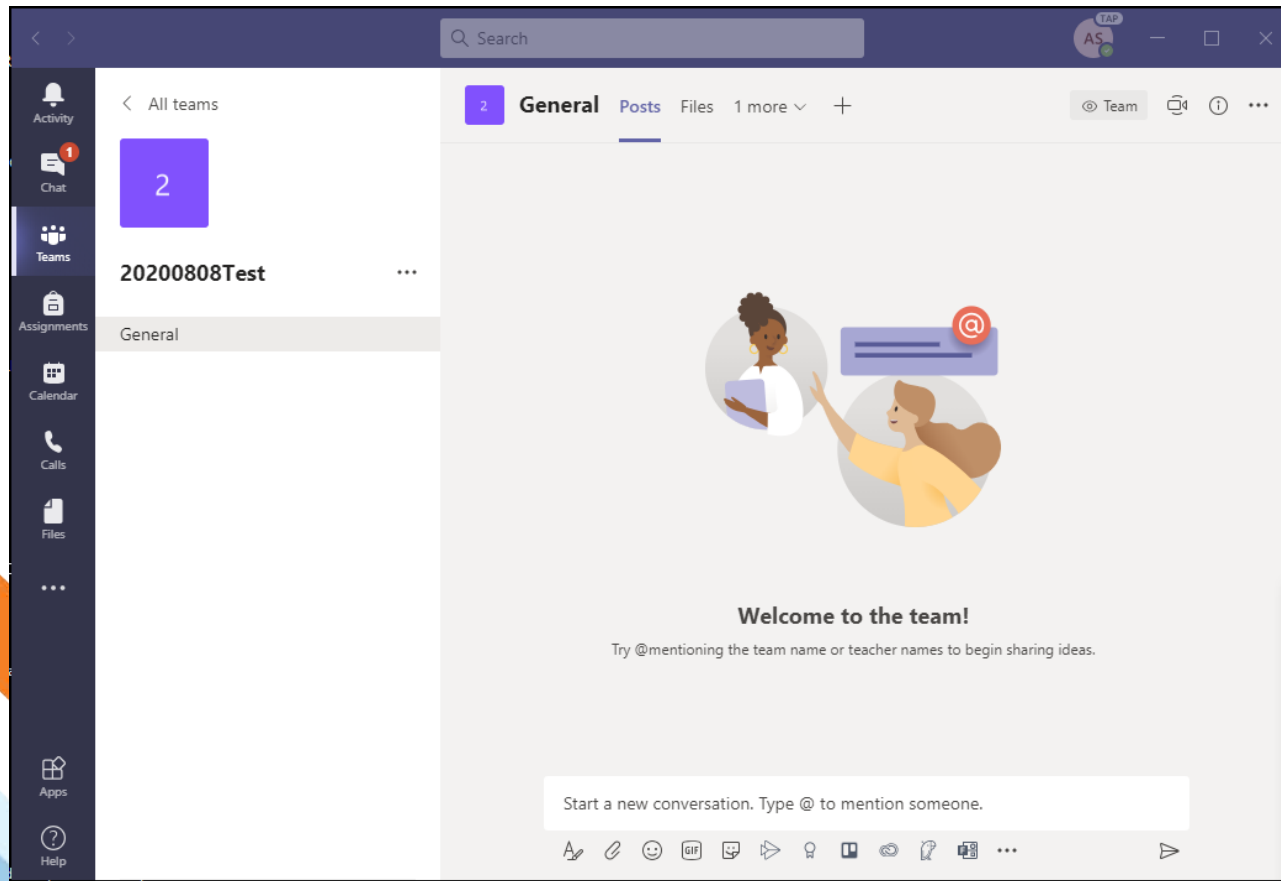- March 14 – Changes

- July 16 - 125 days later

Reality

- Intended to be a case study for multiple teaching sessions

- Emergency mode – Get it done!!

- Instructor reflection replaced formal assessment

Academic Year 2018-2019

- Total global enrollment nearly 60,000

- Library visits 1.1 million

Teams

Pre Pie Day
Library was an early adopter

Post Pie Day
Moving resources online

Beyond
How to set up long term services and access current services

Teams for Nursing Students

UTA College of Nursing and Health Innovation

- Largest not-for-profit nursing program

- 24,491 nursing students, 85% are online
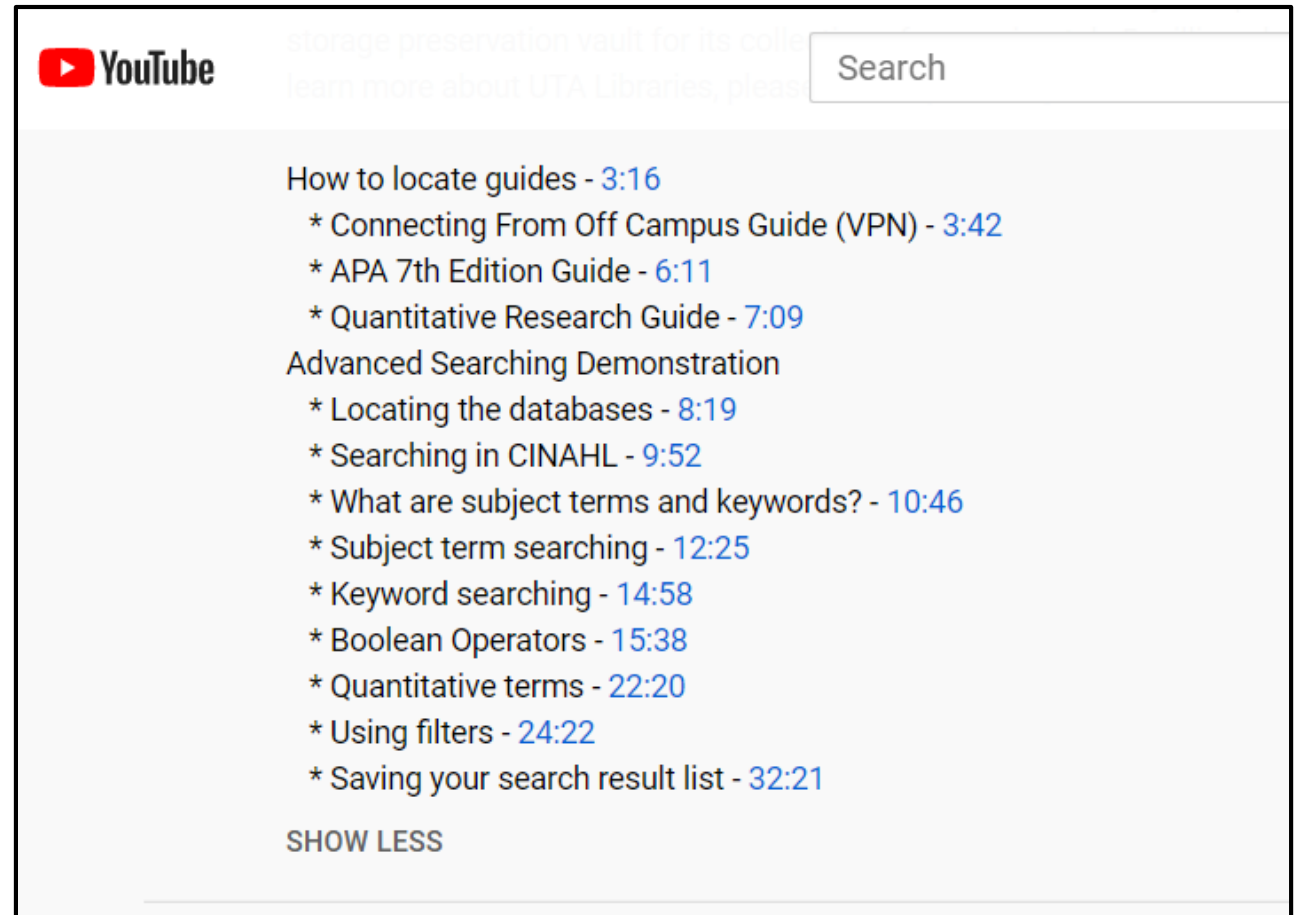
How We Started: Pre-COVID-19

- Reference help needed for online students

- One-on-one consultations

- Webinars

Synchronous Instruction

- Sessions taught live, but for asynchronous courses

- Live classroom sessions

Asynchronous Instruction

- YouTube Statistics

  - 616 views

  - Average view of 14 minutes

▶ YouTube   Search

How to locate guides - 3:16
   * Connecting From Off Campus Guide (VPN) - 3:42
   * APA 7th Edition Guide - 6:11
   * Quantitative Research Guide - 7:09
Advanced Searching Demonstration
   * Locating the databases - 8:19
   * Searching in CINAHL - 9:52
   * What are subject terms and keywords? - 10:46
   * Subject term searching - 12:25
   * Keyword searching - 14:58
   * Boolean Operators - 15:38
   * Quantitative terms - 22:20
   * Using filters - 24:22
   * Saving your search result list - 32:21

SHOW LESS

Pros and Cons - Cons

- Issues accessing chat

- Common video-conferencing problems

  - No non-verbal cues

  - Connectivity issues

Pros and cons - Pros

- Menu bar screenshot

- Polls helped with pacing

- Long-term chat access: students can access later

- Handled classes of approximately 100 students without issue

- Increased student engagement

Student Engagement

- Polling applications such as Polly, Poll, and Forms

- Direct chat link

Goal Wrap-Up

- Reached goal of student engagement

- Indirect path to success

Future Plans

- Chunk content into pieces

- LibGuide in progress

- Meet in person!

Any questions?